



July 23, 2004

Dear City of Turlock Employee,

There have been some recent changes to your Employee Phone Program that I would like to outline. The changes are going to offer greater discounts and the ability for you to fully self service your cellular account.

City of Turlock employees have had their accounts moved to their own financial liability and on to the **California Local Government Employee WSCA program**.

The program offers the following discounts:

15% monthly discount on qualified monthly charges

\$50.00 off phones or best promotional price

25% off accessories

Bonus minutes on selected plans

Extra lines for family members

You can now go into any AT&T Wireless store and **reference the Foundation Account Number of 33479 for TDMA service and 34826 for GSM service** to receive the benefits of the program for new service or to add a line to your existing account.

AT&T Wireless Turlock Store location:

2858 W Monte Vista Ave

(209) 664-0620

To view other store locations visit www.attwireless.com/storelocator

If you have questions about your billing or need to do a warranty exchange you can call 611 from your wireless phone or at 1-800-888-7600. You will need to reference the above Foundation account number.

You will receive your next billing on a new account number. You will need to pay two invoices one time only-one for the old service account number and one for the new service account number. Your plans will remain the same unless you choose to change them. However, the \$9.99, \$14.99 and \$16.99 plans are no longer available. Those users that are currently on those plans may continue on those plans but employees will no longer be allowed to sign up for them or switch to those plans. Should you need to make any plan changes please go to your local store for help or call the Customer Care number, 1-800-888-7600.

GSM users also have a password of 1111 currently set up on your account. You would only need to know this when calling customer care. You can change it to your social security number if you wish.

I am confident that this program will give you the flexibility you need to fully manage your own account. The discounts are a real bonus and I am happy that we are able to offer such a lucrative Employee Program. AT&T Wireless appreciates your business. Please **do not contact Stacey at the City of Turlock about your accounts or phones** in the future. Should you have any problems or needs please refer to the previously mentioned process. Remember the key to your account is the **Foundation Account Number of 33479 for TDMA service and 34826 for GSM service!**

Sincerely,

Paula Sheehan
AT&T Wireless
Global Account Manager

Diana Lewis
City of Turlock
Support Services Supervisor